



Township of
PLAINSBORO
New Jersey

Community Energy Aggregation Program (“PCEA”)

ATTENTION Plainsboro RESIDENTS!:

**February 9, 2017
Update**

The initial 30-day opt-out period for the PCEA Program concluded on February 4, 2017. Those program-eligible residents who have not opted-out of the Plainsboro Community Energy Aggregation (PCEA) will be receiving a notice from PSE&G within the next week or so notifying them that TriEagle Energy has enrolled their accounts for service, which would take effect with your March 2017 meter read date.. This notice is an additional consumer protection mandated by the NJ Board of Public Utilities, and is intended to provide an additional safeguard to make sure that residents are informed about enrollments of their accounts by third party suppliers. TriEagle Energy is the supplier that has been awarded a contract by Plainsboro Township, as a result of a bid process, to serve as the official supplier for the PCEA. No further action must be taken if you wish to remain enrolled with the PCEA. If you receive this notice from PSE&G and wish to opt-out of the program, you may call PSE&G at the number provided in that letter and have your enrollment rescinded. Residents are also reminded that, even if you have not opted-out of the PCEA program and do not call PSE&G to rescind the enrollment for March 2017 service, you remain free to opt out of the program at any point during the duration of the 21-month contract.

➤ **Welcome to the Plainsboro Community Energy Aggregation!**

The Township of Plainsboro is pleased to announce the Plainsboro Community Energy Aggregation (“PCEA”) Program, a State program designed to save residents money on their monthly power bills by reducing electricity costs. Established via ordinance in August 2016 (Ordinance No. 16-12), the aggregation program is only for the energy supply portion of your electric service. The delivery portion will continue to be provided by PSE&G at regulated rates, and PSE&G will continue to provide all emergency and safety services, meter reading,

billing and service restoration. Furthermore, residents will continue to have all existing consumer protections and rights.

The PCEA Program is being implemented in accordance with State regulations and subject to the oversight of the NJ Board of Public Utilities, and is structured to leverage the purchasing power created by combining all eligible residential customers into a single bid to a qualified energy provider. This fall, the Township conducted the competitive procurement process according to State requirements and awarded a contract to the qualified energy provider with the lowest bid, TriEagle Energy. TriEagle is a licensed retail electric supplier that has been active in the State for several years and is currently serving more than 160,000 residential aggregation customers in New Jersey.

TriEagle Energy will supply power to eligible Plainsboro residents for a 21-month contract beginning in March 2017 at a non-variable price of \$0.10401/kwh. This represents a savings of nearly 18% compared to the current average PSE&G tariff price for power supply of \$0.128/kwh. The contract is expected to save the typical Township resident about \$300 over the 21-month contract term as compared to current PSE&G rates, with no change to the level of service.

Residential customers of PSE&G residing in the Township who do not currently have a third-party supply contract are eligible to be included in the program. If you do not wish to participate in the program for any reason, you may simply opt out, with no strings or penalties using the opt-out information below. If you do not opt-out within the 30-day opt-out period, which ends **February 4**, you will automatically be enrolled in the program and enjoy the electricity savings.

Here are answers to some frequently asked questions about the program. . .

➤ **What is Community Energy Aggregation (CEA)?**

Community Energy Aggregation is a State program that allows a municipality to conduct a “bulk purchase” of energy supply on behalf of its residents, **at prices lower than the average utility price**. New Jersey regulations allow municipalities to take this approach to procure energy savings on your behalf.

The Township of Plainsboro retained Gabel Associates as the Township’s Energy Consultant, (at no cost to the Township), to assist with the implementation of the procurement process for a Third Party Supplier to provide power supply to its residents.

➤ **Who is Gabel Associates?**

Gabel Associates is a State-registered Energy Consultant that has been retained by Plainsboro to administer and implement the PCEA program. The firm has helped pioneer

energy procurement in New Jersey and has been supporting large scale energy aggregations (like this one) for over 15 years. Gabel Associates was also a key participant in the development of the State's rules under which these programs are run.

Gabel Associates is a well-respected Energy Consultant that has been in business in New Jersey for over 20 years, with its offices located in nearby Highland Park, right here in Middlesex County. Gabel Associates was the first energy consulting firm in the State to have successfully implemented a CEA program in New Jersey. The firm has now successfully completed CEA programs for numerous municipalities in the State, many of which are in their second and third iterations. These programs, also implemented in nearby Hamilton Township, Monroe Township and Montgomery Township, have saved millions of dollars for New Jersey residents.

➤ **Who is TriEagle Energy?**

TriEagle Energy has been a retail electric power supplier for more than 10 years, and has served residential customers in New Jersey since 2013. Today, TriEagle serves more than 160,000 residential aggregation meters state-wide.

TriEagle Energy can be contacted as follows:

TriEagle Energy (BPU License # ESL-0134) Toll Free Telephone Number: (888)-893-6581 Website: www.trieagleenergy.com Address: 2620 Technology Forest Dr., The Woodlands, TX 77381 Email Address: customercare@trieagleenergy.com
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➤ **How does the PCEA Program work?**

The Township of Plainsboro, with the assistance of Gabel Associates, issued a public, competitive bidding process in Fall 2016 following strict competitive contracting laws in an effort to select a Third Party Supplier ("TPS") of electricity at a price below the average PSE&G tariff price (or BGS tariff price) for power supply. Under State regulations, the Township can only award a contract to a supplier if their price offered through the competitive process produced energy savings as compared to the PSE&G tariff price. A contract award was made in November 2016 to the low bidder, TriEagle Energy, at a price substantially below the current PSE&G tariff price for power supply.

All eligible residents (all residential customers of PSE&G in the Township except for those that already have their own TPS contract or that have a solar electric generating system on their property that supplies power to their home) were automatically included in the PCEA program and will be sent a notice in the mail in early January 2017. This notice, known as

the Opt-Out Notice, provides all the details of the program as well as the various ways to opt-out of the program, including the awarded TPS's toll free telephone number, email address, and a postage-paid opt-out card.

Customers had 30 days to review the Opt-Out Notice and decide whether they wish to opt-out of the program. After that 30 day opt-out period concludes on **February 4, 2017**, those residents who do not opt-out of the program will be enrolled by the winning supplier (TriEagle Energy).

Even after an electric account is enrolled, residents remain free to opt-out of the program at any time during the contract. Participation in the PCEA Program is 100% optional. There are no any fees or penalties if you decide to opt-out.

As noted above customers that have their own, independent TPS contracts were not initially included but are given the option to join the PCEA program.

➤ **Will I receive two bills?**

No, you will always receive one bill from your utility. The only thing that changes in the PCEA program, or any CEA program, is the cost of the electricity provided.

Electric bills are comprised of two main components: power supply and distribution. It is important to emphasize that this program would cover **only** the power supply portion of the electric bill. Under New Jersey's retail choice regulations, you may purchase power supply from either the electric utility company under its Basic Generation Service ("BGS") tariff rates, or you may purchase your power supply from a Third Party Supplier ("TPS"). The PCEA program seeks to provide savings on the power supply portion of your bill.

Importantly, the delivery and distribution of electricity under this program would continue to remain the same, through the regulated utility (i.e. PSE&G) that serves your home. The utility continues to handle your account, addressing any outages and maintaining service.

➤ **Do I have to be part of the program?**

No. Residential customers who are automatically included in the program have the right to "opt-out."

However, it is advantageous for all residents to join and remain in the program, as this gives the community the "strength in numbers" to negotiate the best price for consumers. All residents would receive information about the program and be given the opportunity to opt-out.

➤ **Would I be able to Opt-In to the PCEA Program?**

Yes. Residents who have their own third party supply contract and who therefore were not included in the initial eligibility pool, but would like to join the PCEA, would have the opportunity to do so.

For customers with their own TPS contracts: If you currently have your own third party supply contract, but were considering terminating that contract and joining the PCEA program, it would be very important to first read your existing contracts very carefully, as there may be penalties for terminating the contract prematurely. Some third party suppliers have automatic "roll over" provisions which renew your contract without affirmative consent or action from you. Please be sure to read your current agreement and if, after comparing your current deal to the PCEA program you decided to join the Township's program, you would simply need to alert your third party supplier that you wish to terminate service at the end of your contract term, and then contact the awarded PCEA supplier directly to opt-in to the PCEA program.

Please note that, if you have an existing contract with a supplier not affiliated with the PCEA program, neither the Energy Consultant nor the Township would be responsible for informing your existing supplier or terminating your agreement with them. However, if you have any difficulty with them, please let us know and we would try to help you resolve issues.

➤ **Will I still be able to receive budget billing (Equal Payment Plan)?**

The Township requires that the awarded supplier provide budget billing for their power supply charges to those customers that currently have such arrangements with PSE&G. PSE&G will continue to bill a levelized amount each month for delivery service, and the awarded supplier will also bill a levelized amount each month (through the PSE&G bill) for power supply. Because the selected supplier's contract price for power supply is lower than the PSE&G price for power supply, your total monthly budget amount (sum of monthly PSE&G delivery service budget amount and awarded supplier's budget amount for power supply) should be reduced. You may experience a "true-up" on your bill from PSE&G prior to enrollment and then again at the end of the program.

If you do not currently have budget billing with PSE&G but wish to receive an Equal Payment Plan from TriEagle for their power supply charges, you will be able to contact the awarded PCEA supplier and request that they establish this service for you.

Budget billing with PSE&G's distribution portion of the bill and the TriEagle's supply portion of the bill can be complicated. If you were to experience trouble with your budget billing, you contact PSE&G, TriEagle, or Gabel Associates for assistance.

➤ **Why is the program set as an opt-out program, rather than an opt-in program?**

The ‘opt-out’ model for community energy aggregation is established in the State laws and regulations governing these types of programs. The program is configured this way to ensure that a sufficient number of households will participate to obtain a meaningful bid, and to avoid the costly and time-consuming process of having everyone affirmatively sign up for the program. Starting with a large pool of eligible customers provides for an opportunity that attracts suppliers to bid, which creates robust competition for your business and also allows suppliers to reflect bulk purchasing discounts in their price bids

The aggregation rules incorporate consumer protections, and recognize the logistical challenges of a residential procurement program, while at the same time providing a structure that will attract bidders.

When the retail choice program was originally enacted in NJ in 1999, the rules required that government aggregators be required to obtain a so-called “wet signature” from each residential customer demonstrating the customer’s affirmative consent to join. After a number of years, it was recognized that this “opt in” approach put such a burden on the programs that none got off the ground, and the model was changed to “opt-out” for residential customers. Unlike business customers, residential customers represent large numbers and (relatively) small usage/margins for each account. In order for an aggregation of residential customers to work, it is necessary to get large volumes with as low transaction costs as possible. This results in the opt-out approach, which gives suppliers a firmer basis for the load they are bidding on, but still provides residential customers with the ability to opt out.

The regulations also require that an aggregation program show savings versus the utility-provided rates. Each residential customer will receive a written notification, informing them of the PCEA contract price, the comparison to the utility price, and their right to opt out. As such, each resident would be fully apprised of all pertinent information necessary to make an informed decision.

➤ **What about power outages?**

Power outages are **not** under the control of the third party supplier. The delivery system is still under PSE&G’s control, and there is no difference in delivery services whether you purchase the power supply from a third party supplier or from PSE&G under its tariff. In the event of an outage, you would still contact PSE&G.

➤ **What if I have a solar system?**

Customers with solar systems, especially those that are larger in size, typically result in solar production in some months exceeding your monthly electric consumption. In such cases, the monthly utility bill is usually very low.

For these customers, the savings attributable to Energy Aggregation programs would be very minimal on average. It is for this reason that the Township removed solar customers from the PCEA program.

However, if you believe based upon a review of your past bills that your solar system is NOT producing excess energy that is being 'banked' on your PSE&G bill, you may consider opting-in to the PCEA program. You are encouraged to contact the selected TriEagle or PSE&G for further information.

➤ **Will the LIHEAP and Lifeline benefit programs for low income residents still apply if I participate in the PCEA?**

LIHEAP (Low Income Home Energy Assistance Program) is a federally funded program, administered by the NJ Department of Community Affairs, to assist low income households with paying their heating bills (whether electric, gas, oil, etc.). There should be no impact of participation in the PCEA program on customers' eligibility. Lifeline or Universal Service programs are state-funded through State taxes and societal benefits charges, again with eligibility based upon a number of factors tied to income. Bill credits of up to \$225 are provided to assist eligible customers with electric and gas utility bills. The PCEA will provide consolidated billing through the utility; as such the bill credits would be unaffected.